



worldskills  
AbuDhabi2017

مسابقة المهارات العالمية - أبوظبي 2017



# PACKAGES

WORLD SKILLS ABU DHABI 2017



**Taffadal!** In Abu Dhabi we say this to welcome visitors. It is an invitation to come in, take a seat and make yourself at home.

We look forward to welcoming you all to Abu Dhabi for the 44th WorldSkills Competition and the first to be held in the Middle East.

Hospitality to all is at the heart of the culture of the United Arab Emirates, traditionally accompanied by a cup of aromatic ghawa or coffee, freshly-brewed over a desert campfire, and always accompanied by a plate of our prized succulent dates.

We will be offering you coffee and dates at WorldSkills Abu Dhabi 2017, along with some of the best hotels and facilities the world has to offer.

With an expected 10,000 international visitors from the WorldSkills family and over 1,200 Competitors, we are working to make this the biggest and best Competition yet, and to share with you the amazing city we call home.

This Competition is a reflection of the commitment of the Abu Dhabi Centre for Technical and Vocational Education (ACTVET) and the UAE Government to diversify its economy and to empower and enthuse young people to seek out new skills and opportunities through vocational education and training. You will see this demonstrated already in Etihad, our Official Airline Carrier and winner of multiple travel awards, the commitment to discovering exciting new sources of alternative energy at Masdar City, our desire to explore the frontiers of our knowledge through aerospace and satellite technology, and much more.

All this will be showcased at the Competition venue, the state of the art Abu Dhabi National Exhibition Center (ADNEC) and with the surprises being prepared for the Opening Ceremony on 14 October 2017.

Until then, we say *ma salama* – goodbye for now - and *ashoofk badeen* – see you soon - at WorldSkills Abu Dhabi 2017.

**Ali Mohamed Al Marzouqi**

President of EmiratesSkills

Host of WorldSkills Abu Dhabi 2017

# MAIN PACKAGE COMPONENTS FOR WORLDSKILLS ABU DHABI 2017

## ACCOMMODATION

A total of 30 hotels have been selected as official accommodation for the event, with distances ranging from five minutes to 30 minutes away from Abu Dhabi National Exhibition Centre (ADNEC), the Competition venue. Hotels have been carefully selected to offer Competitors and delegates high quality accommodation with ease of access to ADNEC and nearby city attractions. In-room Internet access is included in all accommodation packages.

## CATERING

- Breakfast is included at all the hotels.
- Lunch (including beverages) are in each package and will be offered at the Delegate Restaurant at ADNEC.
- Refreshments will also be provided in the Workshop areas and other selected areas.
- Dinner is included in the Competitors (C) and Team Leaders (TL) packages.
- On C4, dinner at the Delegate Restaurant at ADNEC is also planned for Chief Experts (CE), Deputy Chief Experts (DCE), Experts (E), Interpreters (I), Technical Delegates (TD), and Technical Delegate Assistants (TDA).
- Special dietary needs such as those related to religion, allergies, and food intolerances will be considered, but must be informed in advance to the Competition Organizer.
- Skill Out will take place during the Competition days for CE, DCE, E, I, TD, TDA, OD, OO, and O on C-4, C-3, C-2, C1, C2, C3, and C4.

## TRANSPORTATION

- Airport transfers for flights arriving to and departing from Abu Dhabi and Dubai International airports ONLY are included in packages. Transfers to and from other airports can be arranged at an additional cost on request.
- Daily transport between accommodation and the Competition venue.
- Transfers to and from special events (Opening and Closing Ceremonies, excursions, etc.)
- Welcome desk with transport personnel in the airport upon arrival and support at accommodation.
- Transportation will be provided according to the needs and requirements of the specific package. Each delegation is responsible for any extra activity requiring transportation other than those described.

## ACCREDITATION

The accreditation badge is included in each package. The Accreditation Centre will be located onsite at the Competition venue (ADNEC) for distribution of accreditation badges and welcome packs. All accreditation badges must be collected in the Accreditation Centre. Special arrangements for collecting passes can be made for late arrivals if the Competition Organizer is informed in advance.

## EXCURSIONS AND WELCOME RECEPTIONS

The excursions will allow participants the unique opportunity to experience the best of Emirati culture and hospitality.

The Experts and Technical Delegates will go on a journey towards the culture, history, and adventure of the United Arab Emirates and get to know more about Abu Dhabi's transformation from a beautiful desert island into a modern cosmopolitan city and capital of the country. The excursion will be followed by a Welcome Reception that captures the spirit of old Arabia with a modern twist, serving a mix of Arabic and international cuisine under the stars.

Competitors and Team Leaders will have Yas Waterworld exclusively to themselves for an entire morning. This huge water park on Yas Island has 45 exhilarating rides, slides, and attractions – five of which can be found nowhere else in the world – and has something for all ages. The Welcome Reception for the Competitors, Team Leaders, Official Delegates, and Official Observers will be held at the Aloft hotel pool area within the ADNEC precinct.

## ONE SCHOOL ONE COUNTRY

One School One Country (OSOC) is a school partnership programme that accompanies each international WorldSkills Competition in which public, private, and vocational schools in Abu Dhabi partner with WorldSkills Member teams.

The official OSOC programme launch will take place during Competition Preparation Week, where representatives from each school and Member team will meet for the first time. Each Member Delegation will visit one of the schools selected on 12 October 2017.

- The programme brings thousands of school students in Abu Dhabi closer to the world of skills.
- Students from eight to 18 years old become familiarized with skills that are taught in Technical and Vocational Education and Training and learn about the cultures of other countries.
- Competitors will have the chance to educate peers and share their career story and become role model educators for young students.
- Transportation to partner schools is included in the package.

## CEREMONIES

The Opening and Closing Ceremonies of WorldSkills Abu Dhabi 2017 will be held at du Arena on Yas Island, Abu Dhabi's vibrant outdoor entertainment venue.

The Opening Ceremony, the official start of WorldSkills Abu Dhabi 2017, will provide an unforgettable experience for those taking part; a breathtaking show, and a warm welcome for international guests to Abu Dhabi and the UAE.

The Closing Ceremony will be the grand finale of WorldSkills Abu Dhabi 2017, celebrating the medallists and great achievements of all Competitors.

## FAREWELL

The farewell celebration for Competitors and delegates will take place immediately after and within walking distance of the Closing Ceremony. Once more, Abu Dhabi will showcase its famous hospitality to the WorldSkills community.

# WORLD SKILLS ABU DHABI 2017 PACKAGES

The following provides an overview of prices and components in each package.

All packages are grouped by hotel classification into gold, silver, and bronze categories.

\* Please be advised that if the first payment is not made by the due date according to the payment schedule, this will be considered as non-payment and all hotel room bookings will be released accordingly.

\*\* Airport transfers for flights arriving to and departing from Abu Dhabi and Dubai International airports ONLY are included in packages. Transfers to and from other airports can be arranged at an additional cost on request.



# CT

## COMPETITOR AND TEAM LEADER PACKAGES

ARRIVAL 11 OCTOBER – DEPARTURE 20 OCTOBER (9 NIGHTS)

<b>CT1</b>	Gold	SINGLE occupancy	USD 3,525 per person
<b>CT2</b>	Gold	TWIN occupancy	USD 2,825 per person
<b>CT3</b>	Silver	SINGLE occupancy	USD 3,275 per person
<b>CT4</b>	Silver	TWIN occupancy	USD 2,700 per person
<b>CT5</b>	Bronze	SINGLE occupancy	USD 3,150 per person
<b>CT6</b>	Bronze	TWIN occupancy	USD 2,575 per person

9 Nights  
9 Breakfasts  
8 Lunches  
8 Dinners  
Refreshments  
Arrival and departure transfers\*\*  
Daily transfers to and from site

Excursion  
Welcome Reception  
One School One Country  
Opening and Closing Ceremonies  
Farewell Celebration  
Accreditation Badge  
Welcome Pack

# TD

## TECHNICAL DELEGATE AND TECHNICAL DELEGATE ASSISTANT PACKAGES

ARRIVAL 8 OCTOBER – DEPARTURE 20 OCTOBER (12 NIGHTS)

<b>TD1</b>	Gold	SINGLE occupancy	USD 4,375 per person
<b>TD2</b>	Gold	TWIN occupancy	USD 3,300 per person
<b>TD3</b>	Silver	SINGLE occupancy	USD 4,075 per person
<b>TD4</b>	Silver	TWIN occupancy	USD 3,150 per person
<b>TD5</b>	Bronze	SINGLE occupancy	USD 3,600 per person
<b>TD6</b>	Bronze	TWIN occupancy	USD 2,825 per person

12 Nights  
12 Breakfasts  
11 Lunches  
Refreshments  
Skill Out  
Dinner on C4  
Arrival and departure transfers\*\*

Daily transfers to and from site  
Excursion  
Welcome Reception  
Opening and Closing Ceremonies  
Farewell Celebration  
Accreditation Badge  
Welcome Pack

# CE

## CHIEF EXPERT AND DEPUTY CHIEF EXPERT PACKAGES

ARRIVAL 8 OCTOBER – DEPARTURE 20 OCTOBER (12 NIGHTS)

<b>CE1</b>	Gold	SINGLE occupancy	USD 4,375 per person
<b>CE2</b>	Gold	TWIN occupancy	USD 3,300 per person
<b>CE3</b>	Silver	SINGLE occupancy	USD 4,075 per person
<b>CE4</b>	Silver	TWIN occupancy	USD 3,150 per person
<b>CE5</b>	Bronze	SINGLE occupancy	USD 3,600 per person
<b>CE6</b>	Bronze	TWIN occupancy	USD 2,825 per person

12 Nights  
12 Breakfasts  
11 Lunches  
Refreshments  
Skill Out  
Dinner on C4  
Arrival and departure transfers\*\*

Daily transfers to and from site  
Excursion  
Welcome Reception  
Opening and Closing Ceremonies  
Farewell Celebration  
Accreditation Badge  
Welcome Pack

# EI

## EXPERT AND INTERPRETER PACKAGES

ARRIVAL 9 OCTOBER – DEPARTURE 20 OCTOBER (11 NIGHTS)

<b>EI1</b>	Gold	SINGLE occupancy	USD 4,375 per person
<b>EI2</b>	Gold	TWIN occupancy	USD 3,300 per person
<b>EI3</b>	Silver	SINGLE occupancy	USD 4,075 per person
<b>EI4</b>	Silver	TWIN occupancy	USD 3,150 per person
<b>EI5</b>	Bronze	SINGLE occupancy	USD 3,600 per person
<b>EI6</b>	Bronze	TWIN occupancy	USD 2,825 per person

11 Nights  
11 Breakfasts  
10 Lunches  
Refreshments  
Skill Out  
Dinner on C4  
Arrival and departure transfers\*\*

Daily transfers to/from site  
Excursion  
Welcome Reception  
Opening and Closing Ceremonies  
Farewell Celebration  
Accreditation Badge  
Welcome Pack



# OD

## OFFICIAL DELEGATE AND OFFICIAL OBSERVER PACKAGES

ARRIVAL 11 OCTOBER – DEPARTURE 20 OCTOBER (9 NIGHTS)

<b>OD1</b>	Gold	SINGLE occupancy	USD 3,650 per person
<b>OD2</b>	Silver	SINGLE occupancy	USD 3,400 per person
<b>OD3</b>	Bronze	SINGLE occupancy	USD 3,025 per person

9 Nights  
9 Breakfasts  
8 Lunches  
Refreshments  
Skill Out  
Arrival and departure transfers\*\*  
Daily transfers to/from site

Excursion  
Welcome Reception  
One School One Country  
Opening and Closing Ceremonies  
Farewell Celebration  
Accreditation Badge  
Welcome Pack



## OBSERVER AND EVENT SPONSOR PACKAGES

In previous years, fixed Observer and Sponsor packages have been offered. For WorldSkills Abu Dhabi 2017 we offer flexibility in your length of stay. Attendees can select to stay for a minimum of 3 nights up to 11 nights.

We offer a range of hotels at preferential hotel rates specifically for the Competition. Key components will include accommodation, breakfast, lunch, refreshments, arrival and departure transfers, accreditation, and Skill Out. Attendees will also have access to the Opening and Closing Ceremonies, Farewell Celebration, and excursions subject to dates of attendance.

Flights at preferential rates for attendees will be offered from Etihad Airways, the WorldSkills Abu Dhabi 2017 Official Airline Carrier.

Packages can be booked directly via the WorldSkills Abu Dhabi 2017 registration website.

[www.worldskillsabudhabi2017.com/en/get-involved/delegate-packages/](http://www.worldskillsabudhabi2017.com/en/get-involved/delegate-packages/)

\*\*\* Please note airport transfers for flights arriving to and departing from Abu Dhabi International airport ONLY are included in the Observer and Event Sponsor packages. Transfers to and from other airports can be arranged at an additional cost on request.

## OBSERVER PACKAGE EXAMPLES

### A 3-NIGHT OBSERVER PACKAGE ARRIVAL 14 OCTOBER – DEPARTURE 17 OCTOBER

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Gold	SINGLE occupancy	From USD 1,325 per person
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Silver	SINGLE occupancy	From USD 1,250 per person
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3 Nights	Arrival and departure transfers ***
3 Breakfasts	Daily transfers to and from site
2 Lunches	Accreditation Badge
Refreshments	Opening Ceremony
Skill Out	Welcome Pack

### A 6-NIGHT OBSERVER PACKAGE ARRIVAL 14 OCTOBER – DEPARTURE 20 OCTOBER

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Gold	SINGLE occupancy	From USD 2,400 per person
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Silver	SINGLE occupancy	From USD 2,250 per person
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6 Nights	Arrival and departure transfers ***
6 Breakfasts	Daily transfers to and from site
5 Lunches	Accreditation Badge
Refreshments	Welcome Pack
Skill Out	Opening and Closing Ceremonies
	Farewell Celebration

# KEY DATES

	Arrival <b>TD</b> 12 nights	Arrival <b>CE</b> 12 nights			<b>Sun.</b> 8 Oct.	C-7	Arrival TD, TDA Arrival CE, DCE
			Arrival <b>EI</b> 11 nights		<b>Mon.</b> 9 Oct.	C-6	Arrival E, I
					<b>Tue.</b> 10 Oct.	C-5	Excursion and Welcome Reception E, I, CE, DCE, TD, TDA
Arrival <b>CT</b> 9 nights				Arrival <b>OD</b> 9 nights	<b>Wed.</b> 11 Oct.	C-4	Arrival C, TL Arrival OO, OD
					<b>Thur.</b> 12 Oct.	C-3	One School One Country Welcome Reception C, TL, OD, OO
					<b>Fri.</b> 13 Oct.	C-2	Familiarization
					<b>Sat.</b> 14 Oct.	C-1	Opening Ceremony
					<b>Sun.</b> 15 Oct.	<b>C1</b>	<b>Competition</b> Skill Out
					<b>Mon.</b> 16 Oct.	<b>C2</b>	<b>Competition</b> Skill Out
					<b>Tue.</b> 17 Oct.	<b>C3</b>	<b>Competition</b> Skill Out
					<b>Wed.</b> 18 Oct.	<b>C4</b>	<b>Competition</b> Skill Out
					<b>Thur.</b> 19 Oct.	C+1	Excursion C, TL, OD, OO Closing Ceremony Farewell Celebration
Departure	Departure	Departure	Departure	Departure	<b>Fri.</b> 20 Oct.	C+2	



# HOTELS

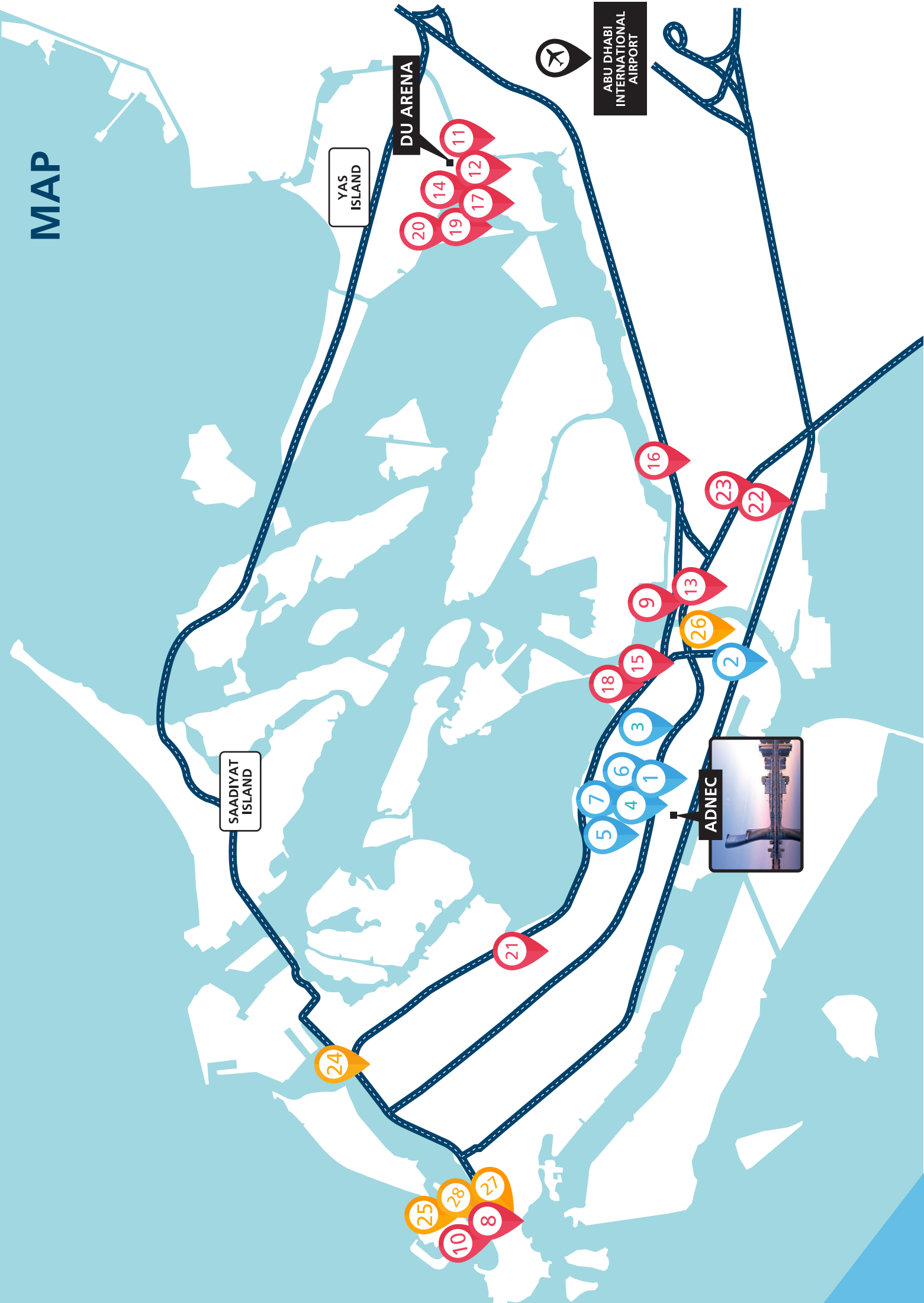
	COMPETITOR AND TEAM LEADERS	CATEGORY	DISTANCE TO ADNEC
1	Aloft	Gold	Venue Hotel
2	Armed Forces Officers Club & Hotel	Gold	5 km
3	Hilton Capital Grand	Silver	3 km
4	Centro Capital Centre	Silver	Venue Hotel
5	Novotel Al Bustan	Silver	2 km
6	Premier Inn Capital Centre	Bronze	Venue Hotel
7	Holiday Inn Abu Dhabi	Bronze	2 km

	TECHNICAL DELEGATE AND TECHNICAL DELEGATE ASSISTANT  CHIEF EXPERT AND DEPUTY CHIEF EXPERT  OFFICIAL DELEGATE AND OFFICIAL OBSERVER  EXPERTS AND INTERPRETERS	CATEGORY	DISTANCE TO ADNEC
8	Jumeirah at Etihad Towers	Gold	15 km
9	Fairmont Bab Al Bahr	Gold	10 km
10	Khalidiya Palace Rayhaan	Gold	16 km
11	Yas Viceroy Abu Dhabi	Silver	24 km
12	Yas Island Rotana	Silver	24 km
13	Traders Hotel Qaryat Al Beri	Silver	9 km
14	Radisson Blu Yas Island	Silver	24 km
15	Park Rotana	Silver	5 km
16	Westin Abu Dhabi	Silver	13 km
17	Centro Yas Island	Silver	24 km
18	Park Arjaan by Rotana	Silver	5 km
19	Crowne Plaza Yas Island	Silver	24 km
20	Park Inn Yas Island	Bronze	24 km
21	Dusit Thani Abu Dhabi	Bronze	12 km
22	Novotel Abu Dhabi Gate	Bronze	9 km
23	Ibis Abu Dhabi Gate	Bronze	9 km

	OBSERVERS SPONSORS AND PARTNERS	CATEGORY	DISTANCE TO ADNEC
24	Le Royal Meridian	Gold	15 km
25	Bab al Qasr	Gold	17 km
26	The Ritz-Carlton Abu Dhabi	Gold	6 km
27	Grand Hyatt Abu Dhabi	Silver	16 km
28	Hilton Abu Dhabi	Silver	16 km

**In accordance with local legislation no person under the age of 18 years is permitted to occupy a hotel room unless they are accompanied and are sharing the room with an adult 18 years of age or older.**

# MAP



# GENERAL TERMS AND CONDITIONS FOR PACKAGE PURCHASING AND CANCELLATIONS





## 1. INTRODUCTION

Hala Abu Dhabi, a division of Etihad Airways PJSC, has been exclusively contracted by the Abu Dhabi Centre for Technical and Vocational Education (ACTVET) to provide the delegate packages for WorldSkills Abu Dhabi 2017.

## 2. DEFINITIONS

The following terms shall bear the following meanings in these Booking Conditions:

- “Hala Abu Dhabi” “we” or “us” means Hala Abu Dhabi, a division of Etihad Airways PJSC a company registered in Abu Dhabi whose place of business is at P.O. Box 35566, Abu Dhabi, United Arab Emirates;
- “Force Majeure” means any unusual circumstance beyond our control including but without limitation adverse weather conditions, industrial dispute, war or threat of war, terrorist activity, closure of airport, or technical difficulties;
- “Package” means the Package booked by you or on your behalf with us;
- “Purchaser” means the first named customer on any Package booking;
- “UAE” means United Arab Emirates; and
- “You” means any customer who is or may be considering the booking of any Package and includes all members of any party who are booking together.

## 3. THE CONTRACTING PARTIES

Hala Abu Dhabi will act on its own behalf and for its own account. If and to the extent to which Hala Abu Dhabi uses third parties such as accommodation providers or carrier companies to perform its services, contractual relationships will be established solely and exclusively between Hala Abu Dhabi and said providers, but not between said providers and the Purchasers or Members of WorldSkills International.

## 4. THE CONTRACT

These conditions and other relevant information in the WorldSkills Abu Dhabi 2017 package brochure and the WorldSkills Abu Dhabi 2017 package registrations website form the basis for the contract between You and Hala Abu Dhabi.

All packages are subject to availability and to these booking conditions.

In the event of any conflict between these booking conditions and website, these booking conditions will prevail.

You are recommended to read these booking conditions carefully and in the event that there is anything which you do not understand, please contact Hala Abu Dhabi for clarification.

Please be aware that these conditions contain a limitation of our liability to you and of our obligations in relation to any package which you book.

When you have booked your package, paid a deposit and we have issued a confirmation or receipt to you, a contract exists between you and us.

The Purchaser guarantees that he or she has full authority to make the Package booking on behalf of all customers named on the Package booking and guarantees to pay all sums which are or may become due in relation to such Packages in accordance with the terms of payment and cancellation policy

The purchase and sale of the Packages shall take place (or shall be deemed to take place) and come into effect in the UAE. Notwithstanding any conflict of laws principles, these booking conditions and any contract between you and us shall be governed exclusively by the laws of the Emirate of Abu Dhabi and the federal laws of the UAE, and the Civil Courts of the UAE in Abu Dhabi shall have exclusive jurisdiction to determine any dispute or claim that arises out of or in connection with the contract with you or its subject matter or formation (including non-contractual disputes or claims).

## 5. HOW TO REGISTER

Registration for all Members is via the WorldSkills International Registration System ([www.worldskills.org/registration](http://www.worldskills.org/registration)) into which the Hala Abu Dhabi online package management system will be fully integrated.

When a booking is made, all communication with Hala Abu Dhabi must be made via WorldSkills Abu Dhabi 2017 ([membersupport@worldskillsabudhabi2017.com](mailto:membersupport@worldskillsabudhabi2017.com)).

Observer and Event Sponsor packages are booked directly via the WorldSkills Abu Dhabi 2017 registration website.

[www.worldskillsabudhabi2017.com/en/get-involved/delegate-packages/](http://www.worldskillsabudhabi2017.com/en/get-involved/delegate-packages/)

## 6. TERMS OF PAYMENT

The following Payment Terms and Conditions will apply for C, TL, E, I, CE, DCE, TD, TDA, OO, and OD Packages:

INVOICE NUMBER	PACKAGE PERCENTAGE	APPLICABLE FOR BOOKINGS MADE UNTIL:	INVOICE ISSUE DATES	PAYMENTS TO BE RECEIVED BY
Invoice 1 (non-refundable)	25%	08.02.17	Time of booking	10.03.17
Invoice 2	25%	05.04.17	06.04.17	10.05.17
Invoice 3	50%	07.06.17	08.06.17	10.07.17

In order to maintain payment terms, invoices must be paid to the Hala Abu Dhabi account no later than the aforementioned dates. For any package bookings made prior to 8 February 2017 a non-refundable invoice will be raised and due for payment by the first payment deadline. For new bookings made after 8 February 2017, a non-refundable amount of 25% will apply. Further payment terms will be as per invoices 2 and 3.

The deadline on due dates specified is 18:00 Abu Dhabi time (GMT+4). For all first payments that are not received by the first payment deadline, hotel bookings will be released and you will be required to make a new booking.

Payments can be made by credit card. Only Visa, MasterCard and AMEX will be accepted. A credit card authorization form will be provided with each invoice at the time of issue. Payments can also be made via bank transfer.

**The Hala Abu Dhabi bank account details are as follows:**

Account Name: **Etihad Airways**  
Bank: National Bank of Abu Dhabi, Abu Dhabi, United Arab Emirates  
IBAN: AE54035000006206787723  
Bank SWIFT Code: NBADAEAA

When processing the payment, you are required to mention the invoice number and quote your booking confirmation number(s).

**The following Payment Terms and Conditions will apply for Observer and Sponsor Packages:**

*Observer packages booked by Member Organisations will be included in invoicing for Competition Personnel packages, and shall be paid by bank transfer, rather than by credit card.*

10% non-refundable deposit for bookings made prior to 08.02.2017 at time of booking – balance of 90% to be charged to credit card on 07.06.2017

25% non-refundable deposit for bookings made 08.02.2017 – 04.04.2017 – balance of 75% to be charged to credit card on 07.06.2017

50% non-refundable deposit for bookings made 05.04.2017 – 06.06.2017 – balance of 50% to be charged to credit card on 07.06.2017

All bank charges and transfer fees for all packages should be incurred by the payee.

## **6.1. NON-PAYMENT**

If payment is not made in full before or on the due date according to the above payment schedule this will be considered as non-payment and the booking will be released.

In cases of non-payment and after having set a reasonable final payment date, Hala Abu Dhabi reserves the right to terminate the contract.

## **6.2. DEFAULT PAYMENT**

If payment is not made or is not made in full or is not made within the period allowed for the payment according to the above payment schedule or where payments cannot be allocated, this will be considered to be default in payment.

## **6.3. CONSEQUENCES OF DEFAULT IN PAYMENT**

### **6.3.1. WITHDRAWAL FROM CONTRACT AND COMPENSATION FOR DAMAGES**

Hala Abu Dhabi reserves the right, in instances of default in payment and after having set a reasonable final deadline, to withdraw from the contract. The claim of Hala Abu Dhabi to compensation for damages due to default in payment will not be barred by such withdrawal.

### **6.3.2. EXCLUSION FROM THE COMPETITION**

Hala Abu Dhabi advises that, notwithstanding paragraph 4.3.1 above, WorldSkills International will not accredit a Member (i.e. any Competitors or delegates) to the Competition if payment of the full amount owed by the respective Purchaser or Member of WorldSkills International has not been received by Hala Abu Dhabi.

## **7. PACKAGE PRICE**

All of our prices are quoted in United States Dollars (USD) unless otherwise specified.

### **7.1. ITEMS NOT INCLUDED IN PACKAGES**

Your package price does not include:

- Passport, visa, and health protection fees
- Meals unless otherwise specified
- Excursions or entrance fees unless otherwise specified
- Overseas airport departure charges payable locally
- Porterage, personal expenditure, tips, laundry, hotel extras
- Travel Insurance

## **8. CHANGES OR CANCELLATION BY YOU**

### **8.1. CHANGES**

If you wish to change your booking, the Registrations Contact should refer to the WorldSkills Abu Dhabi 2017 website. Package revisions cannot be made after 7th June 2017, however name changes can be made up until the day of the event. Additional costs may be applicable for airline ticket changes.

### **8.2. CANCELLATIONS**

If you or any member of your party wishes to cancel your booking once a booking has been confirmed and an invoice or receipt has been issued, the Purchaser must notify WorldSkills Abu Dhabi in writing. The cancellation charges you will be required to pay is shown in the below table. Please note we cannot refund the first invoice payment. We strongly recommend that you take out comprehensive insurance which includes cancellation cover.

The following Cancellation Terms and Conditions will apply for Packages:

CANCELLATIONS MADE AFTER THE FOLLOWING DATES:	CANCELLATION AMOUNT AS A % OF PRICE
After 08.02.17	25%
After 05.04.17	50%
After 07.06.17	100%

If you terminate the contract, contractual payment in full will be required as per the above schedule.

For your own interest we strongly recommend that you arrange cover with a comprehensive insurance policy to travel on any of our Packages.

### **8.3. REPLACEMENT OF COMPETITORS OR DELEGATES**

Subject to the registration requirements outlined in section A.2.2 WorldSkills International and Member Duties within the Competition Rules, the Member will be entitled to replace any registered Competitor or delegate by another Competitor or delegate of identical status without causing any change to the contents of the package booked in other respects. However, the personal data of the new Competitor or delegate must be transmitted at the same time.

## **9. REFUNDS**

No refunds will be available on unused services.

Any refunded payments will be processed by the same payment method used to make the booking initially and to the same payee.

All refunds will be deducted from the next invoice. If the refund amount is larger than the amount invoiced the excess will be deducted from the final invoice.

## **10. HALA ABU DHABI'S LIABILITY TO YOU**

- a) We accept responsibility for ensuring that the travel arrangements you book with us are supplied as described in the WorldSkills Abu Dhabi 2017 Package brochure or on the WorldSkills Abu Dhabi 2017 website. We accept responsibility for the acts and/or omissions of our employees and/or contracted service providers. Our liability in all cases (except in cases of gross negligence by contracted service providers, where the service provider would become separately liable and damages can be recovered from the service), and excluding cases of death or bodily injury, shall be limited to a maximum of the cost of your Package and any reasonable directly attributable costs relating to direct damages. Participants are required to carry independent insurance and in case of any damages due to bodily injury, death and property damage, the insurance limits must be exhausted before any residual direct loss can be recovered from us up to the maximum of the cost of your Package.

- b) We accept no responsibility for any delays or cancellations or non-availability of any meal or service due to Force Majeure.
- c) You should note that the acceptance of any liability on our part in any circumstance is subject to the amount of any claim against Hala Abu Dhabi being reduced by any amount paid to the claimant from time to time for the same claim such as
  - i. any employee or supplier of Hala Abu Dhabi who is in any way responsible for the death, injury or illness you suffer and/or
  - ii. under any relevant insurance policy held by the claimant.
- d) We do not recommend, arrange or endorse any specific medical services or medical service providers. Notwithstanding anything herein, we will not be liable for any damages, claims, injuries, health risks, losses, liabilities, incidental, or consequential damages (collectively known as "damages") whatsoever and howsoever caused, arising out of, or in connection with, the use or misuse of the medical services received during your stay in Abu Dhabi, whether such damages arise in contract, tort, negligence, equity, statute law, or by way of any other legal theory.
- e) Data Protection – Personal data from the registrations may only be saved, processed, or disclosed to providers of contractual services hereunder in compliance with relevant data protection legislation.

## 11. FILMING AND PHOTOGRAPHY CONSENT

By booking a package, you irrevocably confirm that consent to be filmed and photographed has been given by all individuals on whose behalf you enter data into the WorldSkills Abu Dhabi 2017 package management system. This consent includes the filming and photographing of these individuals at WorldSkills Abu Dhabi 2017 and/or preparation events as well as the unrestricted international use of any such material (during and after the event). In particular such consent shall include but shall not be limited to:

- Recordings for the purpose of inclusion in any WorldSkills Abu Dhabi 2017 and/or WorldSkills International promotional/commemorative video and/or photographs,
- Materials that promote and publicize vocational education and training, as well as WorldSkills and the Member countries and regions. Distribution will be worldwide and the material will be used in perpetuity, and
- The right to license these materials to third parties.

This consent shall be given for the benefit of WorldSkills Abu Dhabi 2017, WorldSkills International and WorldSkills International Member organizations.

## 12. YOUR RESPONSIBILITY

- a) You must ensure that you and all participants named on your Package booking have valid passports, any appropriate visas, and vaccinations. We are not liable for any costs, delays or illness resulting from your failure to meet these requirements. Please check with the appropriate tourist board/embassy of the destination you are travelling to prior to departure to ensure you have fulfilled any visa/passport requirements in good time before you depart.
- b) The Purchaser must be over 18 years old to make this booking. In accordance with local legislation no person under the age of 18 years is permitted to occupy a hotel room unless they are accompanied and are sharing the room with an adult 18 years of age or older.
- c) You are responsible for providing all information to us which we or any airline or other carrier or customs or governmental body may require. This may include information about your name, passport number, nationality, date of birth, gender, country of residence, travel history, occupation, home address, point of origin, final destination, and address at destination.
- d) You are responsible for ensuring that any existing medical conditions or disabilities, which may require assistance, are declared to us before you book your Package or, if newly diagnosed, before the date of departure. We can only accept your booking upon the clear understanding that we cannot be liable if any carrier refuses to accept you or any member of your booking as a passenger if this information is not made known to us. In all circumstances it remains your responsibility to ensure that you are fit to travel and to participate in all of the services and facilities which you have booked and undertaken and also that you have taken the relevant travel and medical insurances. We reserve the right to ask for further medical information from you if you notify a health matter to us and to refuse or cancel your booking in our absolute discretion.
- e) You are responsible for the behaviour of yourself and all participants named within your Package booking. We or our suppliers reserve the right to refuse your booking or to remove you and/or any member of your booking from any Package arrangement if you or any member of your booking is reasonably deemed to behave in a disruptive or dangerous manner. We will make no refund or payment of any costs incurred by you or any member of your booking under these circumstances, and you may face criminal prosecution.
- f) If you receive any medical services whilst in Abu Dhabi you acknowledge and agree that such services shall be taken at your own risk and it is your own responsibility to consult appropriate health professionals on any matter relating to your health and well-being.

## **13. FIRST AID, MEDICAL SERVICE, AND INSURANCE**

Throughout the duration of WorldSkills Abu Dhabi 2017 there is a medical service (First Aid) at the Competition venue. However, individuals with long term or pre-existing health issues who need special treatment are required to arrange for the availability of such treatments themselves. The Purchaser is responsible to ensure that all participants registered obtain appropriate medical insurance along with other applicable insurance cover in respect of their participation in WorldSkills Abu Dhabi 2017.

For your own interest we strongly recommend that you arrange cover with a comprehensive insurance policy to travel on any of our packages.

## **14. MISCELLANEOUS**

### **14.1. FORM OF STATEMENTS**

Amendments or modifications to this agreement will have to be made out in writing to be effective, and shall be transmitted by electronic means.

### **14.2. PROVISIONS**

Should any provision hereof be, or become invalid or ineffective in whole or in part, such provision shall be replaced by another provision that most closely resembles the legal and economic intention of the old provision.



# CONTACT INFORMATION

The WorldSkills Abu Dhabi 2017 Customer Service team strives to provide consistent, professional, and well-coordinated services to accommodate the needs and requirements of all Competitors and delegates at WorldSkills Abu Dhabi 2017. The team may be contacted with any questions related to logistics and planning, or for any other issues related to preparation.

**Email: [membersupport@worldskillsabudhabi2017.com](mailto:membersupport@worldskillsabudhabi2017.com)**

Information regarding the availability of extra accommodation, as well as arrivals prior to the package starting date or departure postponement and/or planning of extra trips for package holders must be directed through:

**Email: [membersupport@worldskillsabudhabi2017.com](mailto:membersupport@worldskillsabudhabi2017.com)**

**Phone: +971 2 599 0700**





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AbuDhabi2017

مسابقة المهارات العالمية - أبوظبي 2017

[www.worldskillsabudhabi2017.com](http://www.worldskillsabudhabi2017.com)